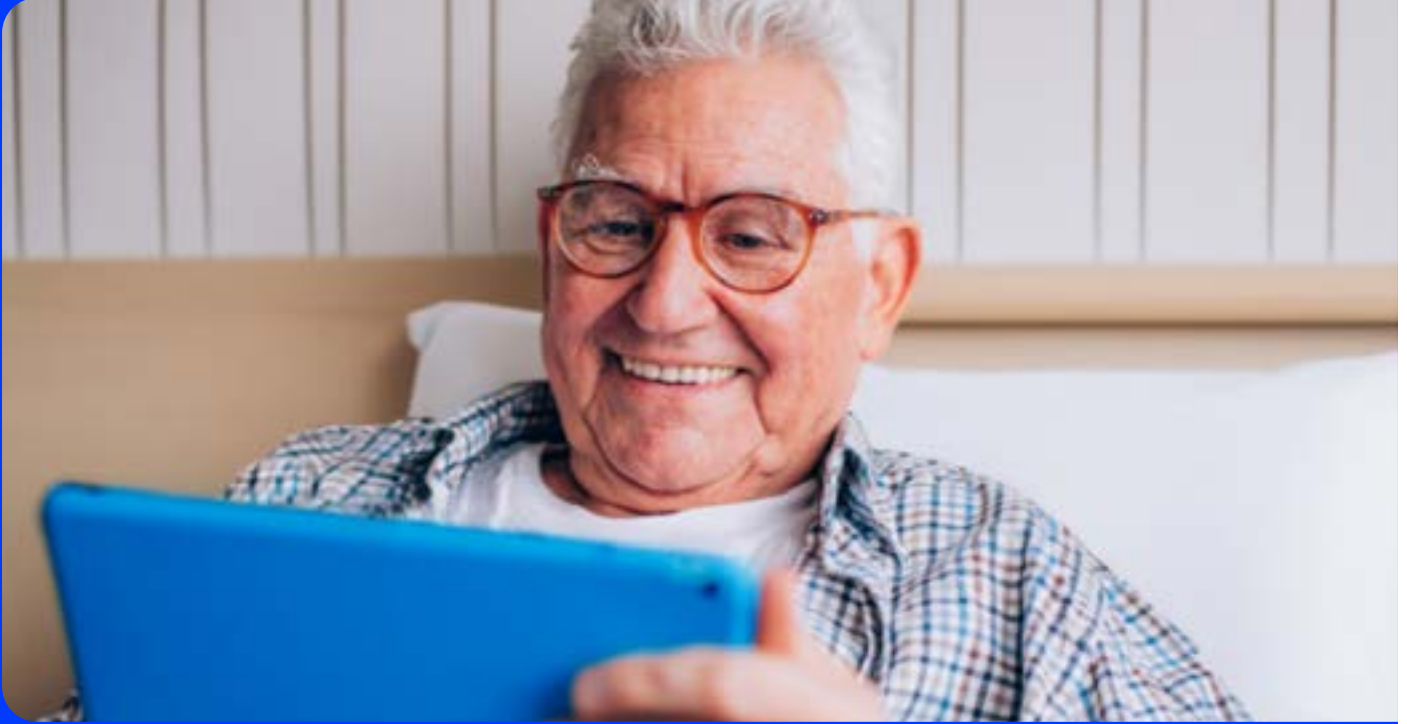


## Impact stories

# Revolutionising Patient-Centred Care: Successful Implementation of Bedside App Version 6 at Medisch Centrum Leeuwarden



## About the collaboration

Medisch Centrum Leeuwarden (MCL) is a leading healthcare facility and one of the largest hospitals in the North of the Netherlands. In addition, MCL has a regional function for the province of Friesland. The collaboration between MCL and Brightfish began in the Dialyse department several years ago, where they successfully implemented the Bedside app to enhance the patient experience.

## The challenge

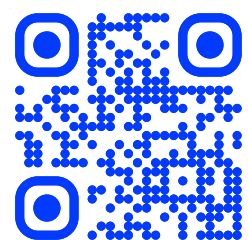
MCL is committed to further digitalising its operations and processes as part of its overarching goal to enhance the overall hospital journey for all patients. MCL's goal is to make patients' experience more convenient and personalised while simultaneously addressing the time constraints faced by healthcare workers. By leveraging innovative digital solutions, MCL aims to empower patients, streamline administrative processes, and enable healthcare professionals to prioritise delivering high-quality care.

## The solution

MCL implemented the new version 6.0 of the Bedside app, a powerful Brightfish solution that significantly enhances patients' hospital experience. With its improved user interface design and enhanced usability, this new version offers patients greater independence, comfort, and control during their stay. Through the app's user-friendly interface, patients can easily access a variety of entertainment options, including TV shows, games, and magazines, ensuring they stay engaged and entertained throughout their hospital journey. Additionally, the app provides informative materials approved by MCL, empowering patients to actively participate in their healthcare journey by learning about their conditions and treatments.

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